



Detroit City Football Club is seeking gameday staff members for it's home games at Keyworth Stadium. Staff must be available for most DCFC home matches.

All staff must be able to engage and communicate well with people, be mobile for extended periods of time, and may be required to be outdoors during inclement weather. Matchday staff positions are paid and described below:

MERCHANDISE SELLERS (** Previous retail experience is preferred for this role.*)

- Arrive 30 minutes before gates open* for pre-shift meeting. Following meeting, report to your assigned stand and ensure all merchandise is in orderly fashion and properly displayed.
- After gates open, be friendly and accessible to fans to answer questions, concerns, or suggestions. Assist fans with completing their purchases. Restock merchandise as needed.
- Shift is complete once fans have left the stadium, cash is counted, and the stand is stored.

USHERS

- Arrive 30 minutes before gates open* for pre-shift meeting. Following meeting, report to assigned section and begin general cleaning (wipe seats, pick up trash, etc).
- After gates open, be friendly and accessible to fans to answer questions, concerns, or suggestions. Direct fans to assigned seats
- Provide fans with directional assistance to areas of stadium (Bathrooms, Food Court, Exit Gates), and ensure a safe and fun environment for all fans in your area by enforcing all policies and procedures of Keyworth Stadium, including social distancing.
- Shift is complete at the conclusion of the game.

ENTRY SCREENERS/TICKET TAKERS

- Arrive 30 minutes before gates open* for pre-shift meeting. Following meeting, report to Ticketing Tent to receive scanning device or thermometer.
- Ensure ticketing device is working properly and report to your assigned gate. When gates open, begin scanning tickets, ensuring all supporters have a valid ticket.
- Ensure thermometer is working properly, and you know the proper screening questions to ask.
- Assist security in recognizing and preventing prohibited items from entering or leaving the stadium. (May also be asked to assist with distribution of promotional materials).
- Shift is complete at the 60th minute of the match.

** Keyworth Stadium gates open 60 minutes before kick-off unless otherwise specified*

Equal Opportunity Employer: Detroit City FC is an equal opportunity employer that does not discriminate based upon race, color, national origin, sex, sexual orientation, marital status, age, disability, gender identity, veteran status, height, or weight.

Applicants may contact Kevin Brehmer, Director of Operations for DCFC.
employment@detcityfc.com



TICKET SELLERS

- Arrive 30 minutes before gates open* for pre-shift meeting. Following meeting, report to Ticketing Tent
- Report to Ticketing Lead to receive cash bag and tablet for selling tickets. Verify starting cash.
- Sell tickets to walk-up fans, utilizing our ticketing software.
- Be able to answer questions about the stadium, stadium policies, and the team
- The Ticketing Tent closes at the 60th minute of the match. Once your ending cash is verified, your shift is complete